

Nevada Problem Gambling Treatment System Performance Report for July 1, 2017 - June 30, 2018

Access

Clinic	% less than 5 days	Performance
Bridge	69%	0
Bristlecone	100%	1
MHCC	96%	1
New Frontier	93%	1
PGC Las Vegas	99%	1
PGC Reno	96%	1
RISE	88%	0

Retention

Clinic	% 10 encounters or <	Performance
Bridge	32%	0
Bristlecone	94%	1
MHCC	74%	1
New Frontier	94%	1
PGC Las Vegas	63%	1
PGC Reno	51%	1
RISE	51%	1

Successful Completion

Clinic	Non-Adjusted	Adjusted	Adjusted Performance
Bridge	18%	25%	0
Bristlecone	79%	85%	1
MHCC	77%	85%	1
New Frontier	76%	83%	1
PGC Las Vegas	49%	63%	1
PGC Reno	46%	50%	1
RISE	43%	54%	1

Client Satisfaction

Clinic	% Positively Recommend	Performance
Bridge	57%	0
Bristlecone	93%	1
MHCC	100%	1
New Frontier	95%	1
PGC Las Vegas	97%	1
PGC Reno	94%	1
RISE	100%	1

Long Term Outcome*

1 year Follow-Up Interview with Clients who Successfully Completed Treatment

Clinic	**Maintained Improvement after 1yr	90 days Abstinent	1 year Abstinent	Performance
Bristlecone	93%	7%	2%	1
New Frontier	100%	24%	14%	1
PGC Las Vegas	95%	15%	13%	1
PGC Reno	83%	14%	10%	1

*Note: Long Term Outcomes not available for Bridge Counseling, Mental Health Consulting & Counseling, or RISE Center for Recovery.

**Derived from these responses to "Which of the following statements best characterizes your gambling since enrolling in the program?"

- I have not gambled since enrolling into the program.
- I had one "slip" where I gambled, then got back on my recovery program.
- I had several "slips" since enrolling into the program and am back on track.
- My goal is controlled gambling, and I am gambling and meeting my goal to gamble without problems.

Nevada Problem Gambling Treatment System Performance Report for July 1, 2017 - June 30, 2018

Consent for Follow-Up

Clinic	% Consenting	Performance
Bridge	65%	1
Bristlecone	88%	1
MHCC	82%	1
New Frontier	92%	1
PGC Las Vegas	72%	1
PGC Reno	78%	1
RISE	48%	0
System-wide	75%	

Residential Case Cost

Clinic	Avg Cost Per Case	Performance
Bristlecone	\$2,693.02	1
New Frontier	\$2,405.55	1
Average	\$2,494.33	

*Service Cost Share

Clinic	% Not Billed	Performance
Bridge	2%	0
Bristlecone	11%	1
MHCC	1%	0
New Frontier	40%	1
PGC Las Vegas	2%	0
PGC Reno	15%	1
RISE	5%	0
System-wide	14%	
*System-wide, no NF	5%	

*New Frontier's data are excluded from the system-wide average calculation

*Outpatient Case Cost (Programs that are Primarily OP)

Clinic	Avg Cost Per Case	Performance
Bridge	\$492.01	1
MHCC	\$1,721.21	0
PGC Las Vegas	\$1,346.44	1
PGC Reno	\$880.85	1
RISE	\$1,246.14	1
Average	\$1,238.09	1

Documentation Accuracy

Clinic	% Accuracy	Performance
Bridge	100%	1
Bristlecone	96%	1
MHCC	100%	1
New Frontier	100%	1
PGC Las Vegas	90%	0
PGC Reno	99%	1
RISE	91%	0

Global Performance Rating

Clinic	Performance
Bridge	3/8 38%
Bristlecone	9/9 100%
MHCC	6/8 75%
New Frontier	9/9 100%
PGC Las Vegas	7/9 78%
PGC Reno	9/9 100%
RISE	4/8 50%